



**Custom Home Theater,  
Mobile Electronics and  
Surveillance Experts**  
(708)345-1300  
www.amdistributors.com



# Return Authorization Request Form

Dealer Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Email: \_\_\_\_\_

Date: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Fax: \_\_\_\_\_

**\*\* To Expedite Your Return Request Quickly, Please Verify The Following Information Before Submitting! \*\***

1. Download RA Request Form to your desktop.
2. Completely fill out form with dealer name and contact information.
3. "Reason for return/Description of defect" is accurately filled out and serial numbers provided.
4. Click the "SEND" button in the upper right corner once form is filled out.
5. **Completed forms can be emailed to Warranty@amdistributors.com, or faxed to (708)356-4324**
6. Return authorization are typically processed within 24 hours from receipt.

1. Download to Desktop
2. Fill Out Form
3. "SEND" to Email Form

Model Number	Qty	Serial Number	Reason for Return / Description of Defect	Credit / Exchange
				Exchange

## Returning your products:

- Only return approved items. Any unapproved or items not listed on RA will be returned at dealers expense.
- If shipping items they must be over boxed and properly packaged. Items received damaged in shipment that are not over boxed or improperly packaged are typically not covered under warranty.
- Provide receipts for items requiring proof of purchase.
- Mark the "Return Authorization" number clearly on the package and provide a copy of the RA form.
- Ship returns to AM Distributors, 1700 Parkes Dr, Broadview IL, 60155

**\* Returns must be received within 30 days from date of issue or will be voided automatically. \***

**All returned items are subject to inspection and will be exchanged unless otherwise noted. Items returned for credit consideration must be complete in its original unopened packaging and current model year product. Items received incomplete will be exchanged (part for part) when applicable. A 15% restocking fee applies to items returned for credit over 30 days from date of purchase. A.M. Distributors reserves the right to refuse any items that are improperly packaged, incomplete, or purchased more than 60 days prior. Credits will be issued to your AM Distributors account. All items returned must have an R.A.# or will be refused and returned at dealers expense.**